



# Term Policies

**Carrendo Studios - Education**

**Spring 2023**

# Packages:

Time	Frequency	Compensation
30 Mins	1	\$38
1 Hour	1	\$49
30 Mins	5	\$193
1 Hour	5	\$242
30 Mins	10	\$350
1 Hour	10	\$440

## Buddy Lessons

Two students can receive 30 minutes of independent instruction within the same hour \$300/5 lessons & \$550/10 lessons.

**That saves families up to 22%!**

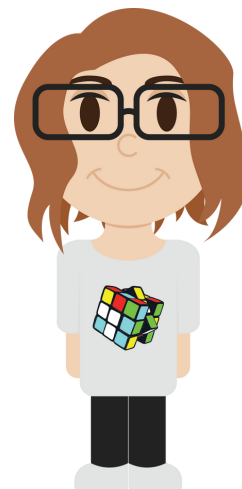
# Courses Offered

All courses are offered at the same rate.

We offer:

- Violin
- Viola
- Piano
- Voice
- Trumpet
- Theory/Production

Students can  
take more than  
one instrument!



# **Introduction**

Thank you so much for choosing Carrendo Studios for your music education! It's so meaningful to be involved in music learning together as we grow together. This document explains logistics, policies, and procedures regarding lessons together.

# **Contact Information**

David Swanson  
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(570)-428-4903  
carrendostudios.com

# Core Values

- “Tools, not Rules”

We teach students the techniques they need to make music, but we also recognize that not every technique works in every circumstance. Students are encouraged to experiment and get creative with the tools they learn.

- Learning life through music.

In class we relate music to life. For example, students learn how to work on teams, how to deal with anxiety, how to build strong habits, etc.

- It's our privilege.

It's a privilege to teach your student. If there's anything we can do to make your experience more comfortable, please let us know!

# Office Hours

At no additional charge, Carrendo offers office hours. At the start of each season, your teacher will announce hours that a student can join a video call and receive extra help with their lesson. This time is open to parents/guardians who would like to meet with their teachers.

# Video Library

Carrendo has enriching videos for your students. These videos are available on the [Carrendo Studios YouTube channel](#).

Scan this code to find our videos!



# Projects

Students at Carrendo have the opportunities to participate in projects including recitals, recordings, radio dramas, lectures/guest speakers etc. Opportunities will be communicated to the adults responsible for the student are invited to participate.

# Rescheduling

If you need to reschedule, it's ok! So long as it's prior to 24 hours before a scheduled lesson. Within the 24 hour period, there must be a circumstance such as illness, emergency, or alien invasion. If circumstances are not met, a makeup lesson will not be provided. Refunds are not provided for missed lessons. The teacher is held to the same standard and will include a 10 % discount if a lesson is missed by fault of Carrendo Studios.

# Cancelation

Cancelations are acceptable prior to 24 hours before a scheduled lesson. If they are within the 24 hour period, there must be a circumstance such as illness, emergency, or alien invasion. If circumstances are not met, a makeup lesson will not be provided. Refunds are not provided for missed lessons. Teacher is held to the same standard and will include a 10% discount if a lesson is missed by fault of Carrendo Studios.

# Compensation

Compensation is deliverable at the start of a term through check, Venmo, CashApp, cash, or through online invoices. If compensation isn't available at the start of a lesson, a teacher can discern a financing plan with the family.



# Late Fee

The invoice is billed at the start of each lesson term. On the date an invoice is billed, there will be 1 week (7 days) to compensate this invoice. Unless otherwise notified, if the invoice is not compensated 30 days after the due date, then a 5% late fee will be applied for every 30 days during which it is not compensated.

# Online Logistics

The link to the online lesson will appear on [meet.google.com](https://meet.google.com) and also in Google Calendar through an automated system. It is best to be on a computer or tablet because teachers share their screens and demonstrate techniques. The device also needs to be placed in a reasonable location and angle so we can visibly understand how they are playing/singing.

## Tardiness

Lesson start and finish times are predetermined. We can't promise that if the student is late that they will receive their full amount of time. Teachers reach out to the guardian at 5 minutes and 10 minutes past the start time. 15 minutes past the start time, the lesson is forfeited.

# New Terms

Teacher will inform the guardian before a new term is about to begin. New terms cannot begin without the past being compensated.

Let's get started!  
Grown ups, please  
sign below.



I have read, understand, and will adhere to the  
PolicyDoc while my student is taking lessons at  
Carrendo Studios LLC

Sig. \_\_\_\_\_

Date \_\_\_\_\_